

## Quality Management Policy

CBC Facilities Maintenance has experience and expertise in Facilities Management and Maintenance and various other services. It is our policy to ensure that any work carried out within the scope of the business complies with the Quality Management System and applicable regulatory requirements.

CBC is dedicated to meeting the needs and expectations of our clients by the implementation of Quality Management Systems. This is achieved by;

- Complying with statutory obligations, standards, specifications and codes of practice relevant to quality management
- Maintaining, monitoring, reviewing, auditing and continually improving the Quality Management System consistent with certification requirements of ISO 9001:2016
- Providing sufficient and suitable resources to implement and maintain the Quality Management System
- Engaging suitable qualified, skills and experienced workers
- Educating and training in order to continually improve the skills of our workers, awareness and knowledge of quality issues and practices
- Identifying, reporting, investigating and resolving non-conformances and taking action to prevent recurrence
- Establishing, reviewing and communicating performance measures and taking actions to improve outcomes
- Monitoring and evaluation of the quality performance of consultants, sub-contractors and suppliers and implanting effective communication with them on quality compliance issues.

The WHSEQ Manager has been appointed as the Management Representative for the purposes of the quality management system. The Management Representative has the full support to establish, implement and maintain the quality management system in accordance with this policy, ISO 9001:2008 and other applicable regulations, standards and guidance.



Ermond Morelli

**Director**

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